

Customer Grievance Form

Details of Customer or Individual lodging Complaint

Name of Customer*

Bank A/c no. against which the complaint is lodged*

Type of A/c (Saving / Current / Loan / Other)*

Customer Address*

Customer contact number(s)*

Date of lodging complaint*

 / /

Nature of complaint/grievance*

Date since facing the problem*

 / /

Have you faced such problem before (Y/N)*

Describe the problem currently being faced (in brief)*

Mention any other problems faced or inefficiencies that You think exists while dealing with functioning of the bank (in brief)*

Form reference no. (for future communication/reference)*

Signature

The Janata Co-operative Bank